

Questionnaire

Please take a few minutes to answer the following questions.

1. During Registration, what was your waiting time to see someone in the Advising Center?

6 No waiting 14 10-15 minutes 7 20-30 minutes
Need more Advisors.

2. Was the Advising Center opened when you needed to see an Advisor?

28 Yes No

3. Did you get advised properly for your classes?

26 Yes No

If not, what areas were you misadvised? _____

4. Did you feel that if the Advisor was not sure about a certain procedure, they checked with the proper person to make sure you were given the correct information?

19 Yes 8 No

5. Did the Advisor inform you of classes you needed to take to accomplish your career goal?

26 Yes No

6. What is your academic program of study? ADN-2; LPN-1; RES-1; ECD-5; MLT-1; ECG-2; CPT-1; GS-3; HCP 4; AS-1; RAD-1; CRJ-1; CAN-1

Please rate the overall level of service that you received in the Advising Center:

(In selecting your rating, please consider the Advising Center office hours, appointments, and other personal contact opportunities as well as via telephone and E-mail.)

Excellent	Good	Average	Poor
16	6	4	0

7. What is the best way to advise you about your academic status, registration, add/drop, etc?

21 In person?
8 By telephone?
2 E-mail?
2 Web Advisor?

Tracy Dibble is great!!!
Thank you for the good service.

Questionnaire

COMMENTS: They are the nicest in the building! Love them!

1. During Pre-registration, what was your waiting time to see someone in the Advising Center?

6 No waiting 21 10-15 minutes 7 20-30 minutes

2. Was the Advising Center opened when you needed to see an Advisor?

32 Yes 29 No

3. Did you get advised properly for your classes?

31 Yes 3 No

If not, what areas were you misadvised? The teaching method of teachers

4. Did you feel that if the Advisor was not sure about a certain procedure, they checked with the proper person to make sure you were given the correct information?

26 Yes 8 No

5. Did the Advisor inform you of classes you needed to take to accomplish your career goal?

28 Yes 3 No

6. What is your academic program of study? ADN 11; MLT 1; ECD 1, HCP 1; RAD 1; LPN 2; RES 1; PT 1; PHL 3; MOA 3; OST 2; AS 1; PLEG 1; ACC 1

Please rate the overall level of service that you received in the Advising Center:

(In selecting your rating, please consider the Advising Center office hours, appointments, and other personal contact opportunities as well as via telephone and E-mail.)

Excellent

Good

Average

Poor

8

17

1

7. What is the best way to advise you about your academic status, registration, add/drop, etc?

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