Institutional Effectiveness Continuous Improvement Planning Process

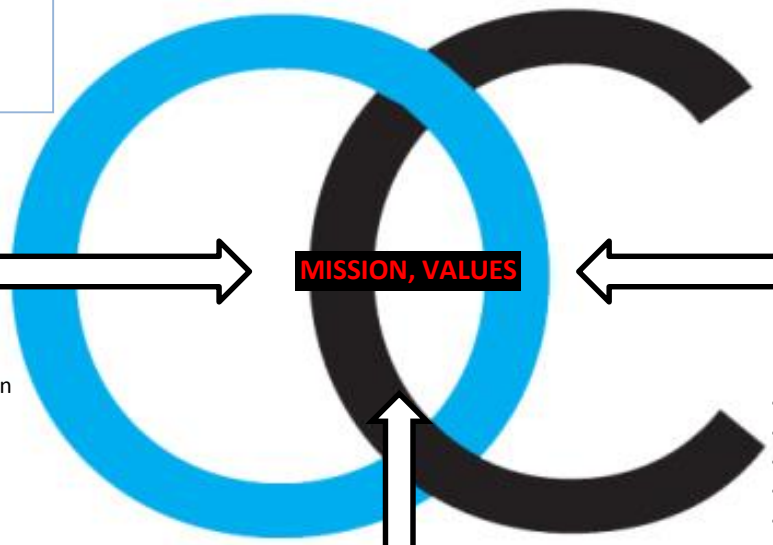
- Goal Setting
- Strategy development
- Action plan from planning units
- Unit Plan Assessment

Strategic Planning Process

- Faculty and Staff Training and Development
- Metrics and Unit Improvement Planning
- Employee Performance Improvement Planning

Quality Processes

College Leadership (including Area Commission)



MISSION, VALUES

Performance Results

-General Education Student Learning Outcomes
-Student Learning Program Outcomes
-Program Evaluation Outcomes
-Students, community and other stakeholder outcomes (i.e. job placement, licensure, satisfaction, enrollment, retention, persistence and student success, complaint/grievance management, awards, ratings, recognitions)
-Employee outcomes (i.e. staffing levels qualifications, and department metrics)
-Leadership outcomes (i.e. accreditation and regulatory compliance)
-Budgetary Outcomes (i.e. grants, financial performance measures)
-Key Effectiveness Indicators (metrics)

- Program Review Committees
- Student Evaluation of Instruction
- Complaint processes
- Communication processes
- Graduate Surveys
- Employer Surveys
- Advisory Committees
- DACUMs
- Accrediting Agencies
- Community Impact Studies and environmental SCAN

Feedback Processes

- Budget
- Facilities
- Program General Education
- Technology
- Operational, Units, Institutional Planning

Operational Planning Processes

Performance and Process Evaluation

-Unit Operational Plans and Metrics
-Budget Plans
-Facilities and Academic Master Plan
-End of the Year Institutional Baldrige Report
-Educational Program Management & General Education Plans
-Annual Program and General Education Outcomes
-Technology Plan
-Performance Evaluation Plans
-Capital Improvement Plans
-Distance Education Plan
-Campus Safety and Emergency Management Plans
-Campus Safety Report